



An important message from our CEO, David Hinton.

This has been a time of extreme heat and difficult conditions across the UK.

In the South East we are currently facing huge challenges to supply water to your community's taps, caused by the weather and high demand for water.

In Kent specifically, there have been times this week when we have been unable to replenish supplies quickly enough to maintain a good supply to customers, despite having sufficient stocks of raw untreated water in the ground.

While the weather has become relatively cooler, it's still very dry. Stocks of treated water are very low in some areas. We are doing our best to provide everyone with access to clean safe drinking water. However it's still set to be a challenging operational environment over the next few weeks.

As current conditions stand, one person's paddling pool is another family's drinking water for a week.

We need everyone to STOP, THINK, ACT.

To ensure that there is enough water to supply everyone in your area, we need all communities to use water for essential use only, until the situation improves.

STOP: No hosepipes and sprinklers.

THINK: What can I do to keep water consumption to just essential use?

ACT: Right now we all have to cut down on the amount of water we use

We are also writing to all our customers by email or letter to ask them to do their bit.

Please share this messaging amongst your local communities.

Find out more about what steps customers can take to protect vital local water supplies, by visiting our website: www.southeastwater.co.uk

We appreciate your support during this difficult period.

**Dave Hinton
CEO South East Water**



[Privacy](#)

[Terms & Conditions](#)

[Contact](#)

This is an essential service message. For more information please visit our privacy policy.

South East Water© All rights reserved. Company number: 02679874
Registered address: South East Water, Rocfort Road, Snodland, Kent, ME6 5AH

This email was sent to clerk@eastfarleigh-pc.org.uk
why did I get this? [unsubscribe from this list](#) [update subscription preferences](#)
South East Water · Rocfort Road · Snodland, Kent ME6 5AH · United Kingdom