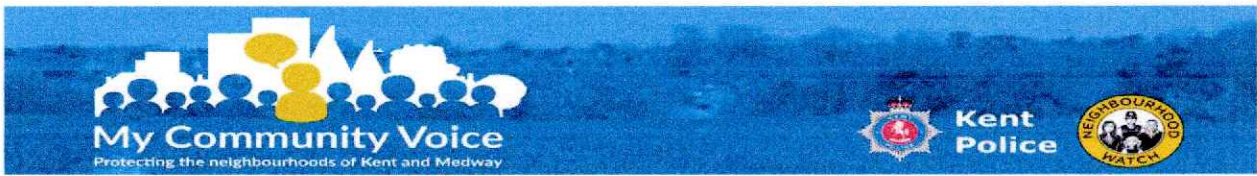


Information for residents

MBC and Kent police build processes that support residents. It's important that the residents use the tools available. This also ensures issues are recorded and safeguarding issues can be monitored.

Police matters:



[My Community Voice](#) (MCV) is a two-way engagement tool set up by Kent Police for residents, businesses and community groups in Kent and Medway. MCV will enable Kent Police to update users with news, alerts, appeals, engagement events and general policing activities. Members of the public can choose what information they receive from us and how they receive it – whether that's by email, text or voice mail. They can also share or reply to the messages they receive, enabling improved two-way communication, information sharing and problem-solving opportunities for the force.



Residents should be encouraged to report all crimes and ASB to the police. The easiest way to do this is online www.kent.police.uk/ro/report/ or by calling 101. **If an emergency 999.**

Residents can also report anonymously via www.crimestoppers-uk.org or 0800 555 111.

Also for young people www.fearless.org is a site where young people can access non-judgemental information and advice about crime and criminality. It also allows them to report anonymously issues or concerns.

Nuisance and community issues: Report via www.maidstone.gov.uk or [here](#)

British Transport Police- Safety on the Railway Network:

The free Railway Guardian app is an all-in-one safety app from the British Transport Police. The app allows you to report crimes or concerns on the rail network, share your journeys with trusted contacts, and get access to news, guides, or support.



Small actions can all play a part in making everyone's journey a good one, such as:

- downloading the app
- reporting crimes and concerns
- learning about acceptable behaviour on the network and setting an example being an active bystander